**Question 1:** In 250 words or less, tell us why you want to work for BigCommerce.

I have always been interested in using new and emerging technologies, specifically in web development, that can make a huge positive impact to businesses and individuals in terms of ease of use, speed, security and productivity gain. BigCommerce’s development in cutting-edge software products in the ecommerce field is a result of its talented pool of engineers and designers and this will not only provide me with a great opportunity to learn and work alongside them but also provide the challenge I am seeking to excel.

Building upon the basics I picked up while in Monash University, I have been investing my free time in online web development courses, such as thenewboston’s courses on NodeJS and MongoDB, and applying the knowledge gained into a personal project, which is showcased at [www.matchseason.com](http://www.matchseason.com). I truly believe in BigCommerce’s value of “Make a Difference Every Day”. This clearly demonstrates my interest this field and exploring how I can apply what I have learned. It excites me that I will be joining a great team that keeps innovating to bring the best products for the customers, for example supporting Facebook Pages checkout and Apple Pay

As a fresh graduate looking for a good company to work in, I am positive that BigCommerce can provide the positive working environment that promotes creativity, innovation and collaboration within the team that I can be an essential part of. How wonderful it is to kickstart my career in BigCommerce, the recipient of numerous Best Places to Work awards.

**Question 2:** In 250 words or less, tell us about the best team you’ve been on and what made that team so great. (NB This can be a project team at university).

I had been involved with many team projects both in school and outside. One that comes to mind was a university project where we worked together in a group of 4 to build the lightest bridge out of papers and tapes which was capable to handle a 2kg car across it. However, since the score weightage was only 5%, 2 of the teammates were less than enthusiastic and aimed to provide minimal effort.

Initially, both of them did not participate much in the project discussion. I knew this had to be rectified quickly. Taking the initiative, I discussed this matter with them and found out that they did not believe nor had the confidence of winning the championship for this assessment and hence the lack of participation and commitment. I encouraged and motivated them by demonstrating how we can enjoy and learn new things throughout the process and to give it our best shot. Also, I told them to spend an hour extra everyday thinking about improvement that would yield a significant difference. Slowly but surely, they were drawn into the collective teamwork for the project as they saw the results of their contribution and their confidence grew. We became a cohesive team and everyone worked really hard.

We completed our bridge project on time and was overjoyed that it won the championship prize! Our lecturer and judges were awed with the most unique bridge design to date which weighed a mere 20g with an expandable span!

**Question 3:** In 250 words or less, tell us an example where you’ve displayed 2 of the BigCommerce values.

My final year project was the Thermodynamics Piston Simulation Web Application, an interactive learning platform for chemical engineering students, sponsored by an external stakeholder. It was my first project for a non-technical stakeholder, requiring the patience and understanding of the project requirements expected from the stakeholder, managing his expectations, and mastering the skill in communicating with him. With his non-technical background, he was clueless of the software application and it was left entirely to me to explore and recommend the best approach to achieve the objectives of this project, which was to assist students understand thermodynamics more thoroughly. He was often impressed with the creative solutions that I came out with and gave positive feedback on the design and more importantly about my attitude and work ethics where I constantly went the extra mile in every components of the application which exceeded his expectation. The project was completed per the agreed deadline and was designed with options to expand for further development to cover more topics in chemical engineering, if needed. As part of the recognition, this project was nominated for a presentation at the Conference of Engineering Education!

This project certainly impressed upon me the values of:

1. Customers First - understand their requirements and exceeding their expectations
2. Act with Integrity - keeping customers updated on progress
3. Think Big - delivering solutions that anticipate and cater for future needs
4. Make a Difference Every Day - displaying the right attitude and desire to go the extra mile!